

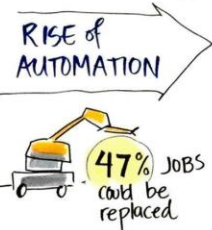
CCC ONLINE COLLEGE DESIGN SHOP

WELCOME!

VAN TON-QUINLIVAN

GOVERNOR'S PROPOSAL

115th ONLINE COMMUNITY COLLEGE ACCESSIBLE & AFFORDABLE



STRANDED WORKERS



I Got a great credential!

INDUSTRY-VALUED

HIGH-TOUCH STUDENT EXPERIENCE



COMPETENCY-BASED

uncoupled ACADEMIC CALENDAR

R+D - Data + Learning Science

Flexible

MARINA GORBIS

CONNECTING Future of WORK - - - - EDUCATION



HOW TO MAKE SOMEONE SUCCESSFUL IN THE NEW SYSTEM?



DESIGN

What are our core design principles?
We want to design for the FUTURE!!

Baked In!

yes, and!



CCC ONLINE COLLEGE DESIGNSHOP

What are you **EXCITED** about?



A collection of yellow sticky notes arranged in a grid-like pattern, providing various perspectives on excitement in education and social justice.

- Excitement about:**
 - Learning booster shots - personalized for ~~individual~~ adults
 - Social Justice Inclusionary Means Reshaping Structures
 - Exhilarating diversity classes, analyzing opportunities
 - Meeting learners with the pathos
 - Potential for impact is huge
 - more brain cells get to exercise
 - Building a new learning model
 - Creating a new learning model
 - High Quality + Self-paced = Access
 - Partnering with other educational/ workforce providers
 - Learning booster shots - personalized for ~~individual~~ adults
 - Social and economic mobility for **many** the disadvantaged

What Keeps you **UP** at NIGHT?



A collection of pink sticky notes arranged in a grid-like pattern, discussing challenges and solutions in education and social mobility.

- Challenges:**
 - Closing to 'trap' become 'Blockbuster' fix
 - Transdisciplinary Wicked Problems Need diverse Learning
 - Leapfrog to intersect the future
 - How to get beyond from 'through'
 - Pathway to knowledge... time to reboot
- Solutions/Concepts:**
 - Learning booster shots - personalized for ~~individual~~ adults
 - Social and economic mobility for **many** the disadvantaged
 - Exhilarating diversity classes, analyzing opportunities
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REFLECTIONS ON LEARNING

BILL RYAN

FROM INTERVIEWS:
COMMON THEMES

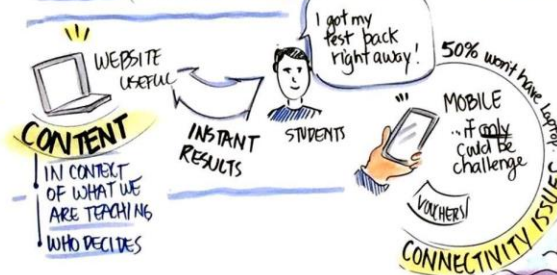
- 1 **WHO IS a WORKING LEARNER**
UNDERSTAND OUR STUDENT!!
- 2 **PLAN**
Process Instructional Design
CHOICE
- 3 **Will EMPLOYERS PLAY?**
Micro-Credentials
Define Curriculum
Upfront + Early
Will they come to the table?
- 4 **MAKE IT EASY and PERSONAL**
- 5 **HIGH TOUCH ~ HIGH TECH**
STUDENTS NEED SUPPORT



BEGIN with the END in MIND

HOW CAN WE ALSO MAKE BRICK+MORTAR SCHEDULE more FLEXIBLE
Transform BOTH SYSTEMS

SOCIAL JUSTICE EQUITY
I have no Access...
DIGITAL DIVIDE



I got my test back right away!

50% won't have laptop
MOBILE ... if Faculty could be challenge
YOUTHERS!

CONNECTIVITY ISSUES



ASSESS COMPETENCIES GOING IN

- PATHWAYS**
- For Adult Learners
 - For Learners w/ Disabilities
 - Immigrants
 - Language

POST ESL TOOLS for SUPPORT





CCC ONLINE COLLEGE DESIGNSHOP

LEADING EDGE USERS

PANEL:

ALEJANDRO LOMELI

TABITHA ROMERO

STUDENT SENATOR, CA COMMUNITY COLLEGES



I want a job!

ONLINE has not been that positive.

6- but none in my major offered, at right time!

2/6 have been good!

I'm shy in person, but online I can share.

Teacher scheduled video chat. We made an chat!!

I feel ISOLATED! I don't even have emails of my classmates.

ISOLATED

WE ALL ENGAGE!

COMMUNITY COLLEGE WORKS FINANCIALLY!

I took 1 ONLINE each semester.

My college didn't offer course, needed to take it online!

... plus relived time stress due to work!

WHAT DO YOU LIKE ABOUT ONLINE?

FLEXIBLE SCHEDULE

UPFRONT COST

Needed!!



TEACHER TO STUDENT ENGAGEMENT for motivation!!

WHAT ABOUT UC CREDIT TRANSFERS

ONLINE INFO GAPS

WHO DO I ASK FOR INFO...

... my peers!
... my parents!



RADMILA POPOVICH
study.com

THIS IS the ONLY way I could have done it!!

I AM SELF-MOTIVATED!

I work full-time and I'm a single mom...
... it works for me!



SIGN UP TOOK 5 MINUTES
PAUSING VIDEOS HELPS! I can study at my convenience!!

I like the PLATFORM!
... heard on NPR
... read article
... went to meeting
IT'S ORGANIZED & ACCESSIBLE!!

I GOT A COACH!
I don't miss 1-1... We have teaming.

GO!! you can DO IT!!
HE IS A CHEER LEADER!

I feel connected to BUSINESS!

I WOULD LIKE MORE INTERACTIVE COURSES

I WOULD LIKE MORE CAREER PATH

JOB INTERVIEWS ALREADY

What about OLDER STUDENT in ONLINE env.



Adults don't always access ONLINE resources well!

... LIKE MATH!

It's challenging!

Make sure about STUDENT COMFORTABILITY

MENTORS HELP US SUCCEED

They assume you know a lot already!!

BASIC SKILLS

NEED FOUNDATION

How interface w/ Business Oppities?

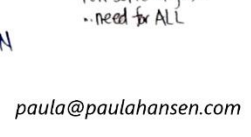
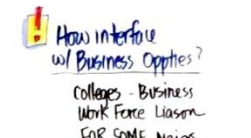
colleges - Business Work Force Liaison FOR SOME Majors...
... need for ALL



LISTEN IN THE CAR

15 minutes

Read 2 chapters
Took 2 quizzes



CCC ONLINE COLLEGE DESIGNSHOP

THEY TELL US WHAT WORKS
35 M
75,000 LESSONS

WHAT IS CORE OF LEARNING??
OBO CHELI
study.com

START and BUILD
PLATFORM INNOVATORS
BE BOIR!
COMMUNITY COLLEGES WANT A CHANGE
TEND TOWARDS MOBILE

SUSPEND JUDGMENT!
DO MORE OF THIS!
DON'T RUSH!
CHANGING LIVES
PARTNERSHIP MATTERS!!

TRYING TO REACH 2.5 M
INTEGRATE INTO COLLEGE COMMUNITY

1 member 80 students!
I know what I want because I'm older!
PAIR STUDENT WITH PROGRAM MENTOR

DATA
WE CONNECT THEM, COLLEGE COURSES USED BY EMPLOYERS
We build relationships with Business

FINISH THE FIRST COURSE
We have a scholarship program

EASY TO SIGN UP
What's your goal?
How many credits?
How much time do you have?

SUCCESS COACH
100 mentees

ASSESSMENT
CONSTANT MICRO-ASSESSMENT!!

QUIZ
You have to take the QUIZ!!
We are looking at ALL EXAMS
! NO CHEATING

I DID IT!
WORKING SCHOLARS
More counselors for younger students

MARIA ANGUIANO
Minerva

It's all about **DESIGN!**
18-25

BASIC SKILLS
COMMUNICATION
COMPLEX SYSTEMS
CREATIVE THINKING
CRITICAL THINKING

ONBOARD IN-PERSON
100-1 - career coach

WE CURATE CONNECTIONS to EMPLOYERS

not to PASS the TEST... to USE?
ASSESSMENT
- Every week ...
Faculty watch recordings ...
Did student understand concept ...
ONGOING

LOG IN
9:00 am - NOON
small seminar

FACULTY INTEGRATED

EVERY CLASS IS RECORDED!
DIGITAL GIVES HIGH QUALITY ED!
Rebates
Discussion
Practice Outcome

ACTIVE LEARNING
WE CAN SEE IF THEY NEED HELP!
WE CAN ITERATE QUICKLY

IDENTIFY COMPETENCIES!!
EMPLOYERS LEARNERS
COMPETENCY-BASED EDUCATION
WHAT IS THE INDIVIDUAL LEARNING

SPENCER STEWART
WGU Chancellor
in Nevada
marvelous adventure!!

20th Anniversary
95,000 STUDENTS
103,000 ALUM
average age 37
underserved
1/4 minority
SOME COLLEGE, but no degree

OUR DESIGN PRINCIPLE:
OUR STUDENTS COME FIRST
ELIMINATE FRICTION POINTS

I understand transcripts

Standard PATH
from STUDENT FEEDBACK

FAST FEEDBACK

Faculty dedicated
40,000 - 50,000 assessments in 12 hrs

ASSESS DESIGN IMPLEMENT EVALUATE
ASSESSMENT
'APDIE'
Bring Employers IN frequently

STICKY CAMPUS
socialization happens at EMPLOYMENT
Leverage that

WE ARE DATA-DRIVEN
Key Metrics on each student
"Passball card"

ROLLING ADMISSION
6,000/MONTH



CCC ONLINE COLLEGE DESIGNSHOP



REFLECTIONS

DAY 2

HOW? HOW DO WE INSURE A LIBERAL EDUCATION Pathway

? HOW WILL WE ONBOARD OURSELVES

Prof Development for TOUCH POINTS

RELATIONSHIPS MATTER
 • WE ALL NEED CHAMPIONS
 • WE ALL NEED MENTORS

minerva
PEER to PEER

Building Relationships with Each Other

SUSPEND DISBELIEF
 POWER IN NEW PARADIGM

user-centered process
STUDENT-CENTERED PLATFORM
 Don't underestimate these folks!

It mattered SO MUCH that my professor **CARED** about ME!!
 Financial Aid

LIFE-LONG LEARNING
 WHAT are the OPPORTUNITIES

? HOW TO MAKE IT CONSISTENT
? HOW COULD THIS HELP PEOPLE INCARCERATED



Edward Bellamy 1887
UTOPIA
 UTOPIA!
 CONNECT PEOPLE w/ JOBS & HEALTH care etc

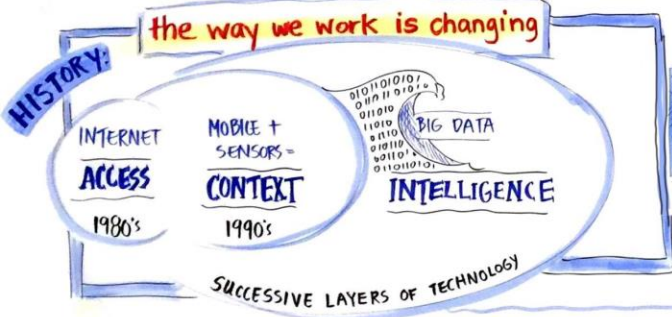
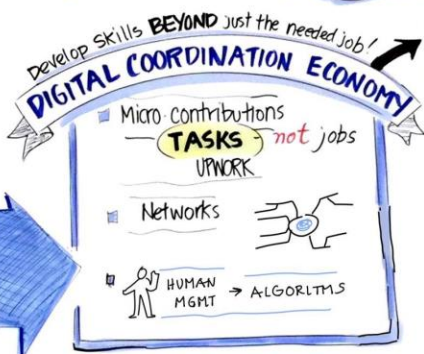
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Future of WORK & ORGANIZATIONS

EDUCATION !!

It's not about "uber"
MARINA GORBIS
 why is this happening
 ...MUST ASK!

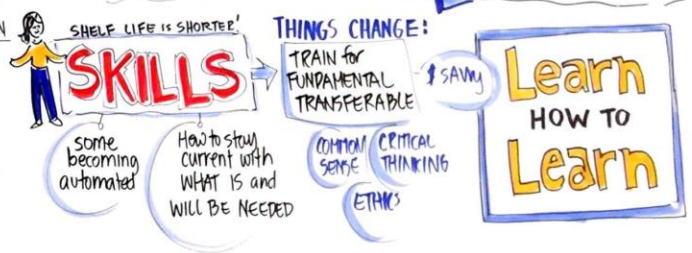
The WORKABLE Future
 OLD PARADIGM IS GONE!!
 INSTITUTIONS are TECHNOLOGY



LIFE LONG LEARNER

THE STRUCTURE IS NOT a GIVEN IT EVOLVES OVER TIME

EDUCATION IS a PROCESS THAT DOESN'T END !!



TECHNOLOGY CHANGES FASTER THAN INSTITUTIONS

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Design

PRINCIPLES

24/7

ACCESSIBLE

- CHILD CARE
- DESIGN FOR BARRIERS
- FLEXIBLE WORK SCHEDULE
- AFFORDABLE (Free would be GREAT)
- ACCESSIBLE TO ALL LEARNERS
- CONNECTIVITY
- MOBILE PLATFORM
- EQUAL BASIS for DISABLED
- TECH SUPPORT
- USEY TESTING
- Design what WORKS

AFFORDABLE

- FINANCIAL AID
- QUALITY for FEDERAL FINANCIAL AID
- COST for "SKIN IN GAME"
- Partnerships EMPLOYER INVESTMENT
- SUBSIDIZED OPTION
- FIGURE OUT RIGHT OPTION
- SUBSCRIPTION MODEL
- \$ for TECH DEVICES, Books etc

SUSTAINABLE

ADAPTIVE & FLEXIBLE

- MODULAR (15 MIN)
- MULTIPLE DEVICES
- JUST IN TIME REG
- FLEXIBLE CURRICULUM (TOPICS)
- CHOICE DELIVERY MODE

COMPETENCY-BASED SELF-PACED

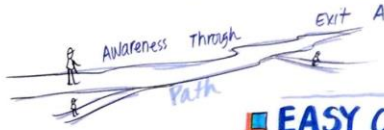
- ACCESSING COGNITIVE SKILLS (for older workers)
- CUSTOMIZED APP (Personalized)
- APPROPRIATE/FLEXIBLE PACE (we will help you figure out the pace best for you)

CONNECTED

- 114 (115) with Higher Ed
- PARTNER w/ OTHER INST
- EMPLOYERS PARTNER: CERTIFICATE & FURTHER TRAINING
- CONNECTED TO RETAIL EMPLOYERS IN LOCAL COMMUNITIES
- DEMONSTRATING SKILLS (POP UP LABS!!)
- DIGITAL HIRING
- DESIGN FOR FUTURE NEED!!
- CONNECT TO STATE WORKFORCE DEV.
- NEW FEE MODELS
- PRIVATE SECTOR for PROFIT

PERSONALIZED

- PREPARE the 114 for wave
- DATA COACHING: Mentorship
- GIVE STUDENTS THEIR DATA Real-Time
- ENABLE PEER-to-PEER
- MENTORS from OUTSIDE the COLLEGE
- HOW PROVIDE CONSISTENCY
- HELP TO NAVIGATE SYSTEM
- COLLECTIVE COACHING (More than Academic Advisor)
- SKILL SET for MAKING DECISIONS



EASY ON & OFF RAMP

- RELATE ONLINE WITH BRICK and MORTAR
- VISIBLY DISCERNABLE
- UTILIZE STUDENTS FOR PEER MENTORING & ONBOARDING (Take They are a COURSE RESOURCE)



USER-CENTRIC

- LET'S EMPHASIZE LEARNERS
- INVEST IN TEACHER'S SKILL SET
- HOW DO WE OFFER IN MULTIPLE NODES

CCC ONLINE COLLEGE DESIGNSHOP

MARIA

I can start & stop!

I want to build a business

It was EASY to APPLY!

certificate

SOLOPRENEURSHIP

ON-DEMAND VIDEOS TUTORIAL

SUPPORT MODULAR DRIP EMAIL WORK w/ EMPLOYERS

ACTION PLAN!

FENG

feng.115ccc.edu

I want to re-hire!

I DID IT!!

ASSESSMENT

CUSTOM PLAN & MENTORING

INTERNSHIP

Pathway with Feng in Mind!

Faculty from the 114!

FENG

CEO CENTER

60+

I need to work + go to school... need aid

ASSESSMENT

California Economic Opportunity

LOAN TILL GRADUATION

COUNSELING - TRY OUT COURSE & SWITCH...

LAURA

I want to be a Dr.

I love perf. art

CC FUTURES COLLEGE

SUCCESS COACH

Health care

Perf. Arts

I can do it at home AND care for Mom

115th CCC

in 2028

GIG EXCHANGE

CARLY

single Mom

Digital Marketing but I want more pay

DIAGNOSTIC including current skills

CHOICE!

WE PARTNER w/ BUSINESSES & LOCAL CC

JAN

I'm a Vet... pet-sit... chronic pain

pic of ID enroll easy

NO WRONG DOORS !!

CONSIDER HER SKILLS from MILITARY

VIRTUAL & LIVE GUIDANCE JOBS

ALVARO

I'm in HS! I like to make things and play video... take care of bro

FLEXIBLE YOU-NIVERSITY

FLEXIBLE

TO HELP YOU CH

COACH

AFFORDABLE .. subscription AID

CONNECT TO EMPLOYERS

ACADEMIC + PEER-TO-PEER

SIMON

I got laid off as accountant!

work at AMAZON warehouse I need flexible hours

career coach FIN AID

HYBRID Learning

REGIONAL HUBS

ROLAND

I got credit for prior learning

live in basement w/ family ANXIETY

clickworker-LINKED

I need to BUILD CREDENTIALS

PROACTIVE APPROACH

ONBOARD COURSE

BUILD CONFIDENCE

TIERED FEE STRUCTURE

Transfer Road Map

SANDRA

I'm from Honduras... need income

Designing Vertical Feeways!

RESPONSIVE .. SKILLS/JOB = ASSIST!!

SHE CAN SIGN UP EVEN WITH NO HS DEGREE!!

What's NEXT?

This is what happened...
Here is HOW we worked...
Here's the premises..

CREATING THE FUTURE WE WANT!!

SHARE with OTHERS
STAKEHOLDERS

ONE THING you can do!!

SYNTHESIZE
& more analysis, conversation

WE CAN DO COACHING NOW!!

? How can we include CORPORATE PHILANTHROPY?

? How will we incorporate STUDENT FEEDBACK

We can engage the I4 now

Technology ROAD MAP!
SIMPLE & CLEAR

Best Practices!!

LOTS OF GREAT IDEAS

LISTSERVE FEEDBACK

Share back with other internal officers the salient points of these 2 days

Disseminate information to all stakeholders

Think about ways our 14 colleges can REALLY get better needs and resources that exist in our system and create new partnerships

Share with the adult ed. Plan. Consider a about Flow Table

Continue forward thinking

Share with the adult ed. Plan. Consider a about Flow Table

Key All Systems

Share with the adult ed. Plan. Consider a about Flow Table

Help students understand this is a collaborative effort with groups being involved